RoboWall

24/7 Patient Prescription Pickup

RoboWall is a community pharmacy’s 24/7 prescription pickup center for patients to retrieve completed orders at their convenience. RoboWall can be installed indoors or outdoors with available branding on the pharmacy’s exterior. Patients find anytime pickup highly advantageous, and the pharmacy staff’s time is available for other activities.

Main Benefits

- Patient convenience
- Two unique designs (Classic and Carousel) to suit the pharmacy’s volume and space
- High capacity: Store from 224 to 700+ filled patient orders
- Install anywhere, e.g., outside or in lobby, health center, grocery, metro station
- Controlled system, all actions logged, full data available
- Heighten your visibility and branding
- Fewer touchpoints/Promotes distancing

Ideal Technology For

1) Customer convenience
2) Brand awareness
3) Improved will call management
4) Time savings and labor savings
5) Innovation without workflow disruption

RoboWall Components

- Pharmacy Tech workstation (barcode-driven) on internal side
- Flatscreen display on patient-facing side
- RoboWall software
- SMS (text messaging) module
- Instructions and space for branding & advertising

Automate More Of Your Pharmacy

RoboWall is part of RoboPharma’s end-to-end solutions for community pharmacies. Ask about our technologies for automated dispensing, ScriptShelves organized will call, and integrated HomeDeliveries system.

Patients access their prescriptions when it suits them – simple, secure, and private

Multiple models available from designs as small as 1m²; capacities up to 700+ filled orders; room for custom-branding
Filling (inside)
After filling a patient order, the technician signs into RoboWall. The software chooses an available location in the carousel and guides the technician where to place a filled patient order. Barcode-scan match is possible. Then RoboWall notifies the patient that the prescription is ready.

Specifications & Considerations
- **RoboWall Carousel**: 224 positions (max), configurable; External size 105cm D x 86cm W x 200cm H
- **RoboWall Classic**: Expandable for 700+ positions; External size built to suit available space, as little as 1m²
- Stainless steel secure construction
- Fits bags up to 30x40cm
- Patient notifications automatically sent by SMS (text)
- Patient retrieval requires PIN and DOB
- Can operate stand-alone; or interface with your pharmacy system or RoboPharma's ScriptShelves software; or interface with your HQ software (for multiples)
- Networking multiple RoboWall sites available
- Pharmacy tech time to fill 1 order: <10 sec.
- Patient time to retrieve 1 order: <10 sec.

Pickup (outside)
After receiving an SMS message (text) from RoboWall, the patient enters the unique PIN-code and date of birth to retrieve the order. All transactions are registered.

Patient retrieval less than 10 seconds

Contact RoboPharma
Sales@RoboPharma.com
+31 (0)416 34 71 72
Waalwijk, The Netherlands