

Kirby Lester KL1Plus

Pharmacy Automation Service Plan

Your service contract for your Kirby Lester KL1Plus device is about to expire or has already expired. Please talk with your Capsa Healthcare customer service representative about renewing your annual service plan and protecting your KL1Plus, the most powerful, versatile tool in your pharmacy.



When Your KL1Plus **is Protected** by an annual service contract

- If your device needs service at any time, repairs and/or replacement as needed are included for 1 year.
- Expert Telephone Support, 7am to 7pm Central Time, Mon-Fri.
- Fast service at Capsa's Columbus, OH headquarters for occasions where your device needs physical repair.
- Latest KL1Plus software updates.
- Updated medication information database and drug images (regular updates via cloud connection).
- 12-step KL1Plus comprehensive inspection, which includes:
 - » Thorough interior & exterior cleaning
 - » Repair components that do not meet specifications
 - » Perform extensive count-accuracy testing
 - » Complete diagnostics

If Your KL1Plus **Is Not Covered** by an annual service contract

- Capsa Healthcare will offer basic troubleshooting over the phone.
- Any additional phone diagnostics will be performed at an hourly service rate.
- Your KL1Plus will not receive software updates.
- Your KL1Plus will not receive medication information updates (including drug images).
- If your KL1Plus is determined to need repair, you will be charged for labor, parts, shipping.

Contact Capsa today to renew your Kirby Lester service contract

800.243.2465 or paservice@capsahealthcare.com

Important: Daily Cleaning

Regular, daily cleaning of your Kirby Lester device is essential for proper performance. To avoid additional cleaning fees, please follow the cleaning instructions for your model carefully. See Capsa's website for cleaning instructions, or your operating manual.