








KL108, KL60, & KL100

Pharmacy Automation Robot Service Plans

Protect your Kirby Lester automation investment with a Capsa Healthcare Service Plan.

Service Plan Benefits

-  Complete System Coverage (Software and Hardware) *1
-  Expert Telephone Support 7am to 7pm Central Time, M-F
-  Emergency after-hours support 24/7/365
-  On-site support 8am to 5pm Local Time, M-F
-  Response time for on-site is two business days or less
-  Lowers overall cost of ownership *2
-  Reduces downtime and ensures maximum runtime *3

Our plan covers telephone support and on-site repair of the Kirby Lester unit specified by serial number including all parts and labor. Some product service plans include custom cassette subscriptions *4. The service plan does not cover damage, misuse of any piece of equipment, or loss, consequential or otherwise, resulting from breakdown or delay in repair. Newer versions of the software may be issued at no additional cost to enhance existing functionality or ensure compliance. *5.

Products currently eligible: KL108, KL60, KL100

Regular maintenance and cleaning is essential to the performance of your unit. To learn more about proper cleaning, please visit our website.

Capsa Healthcare offers service plans for most devices including tabletop counters, mobile nursing workstations, and other branded equipment.

Contact us today to renew your Kirby Lester robot service contract

800.437.6633 or service.contracts@capsahealthcare.com

Terms & Restrictions

- * 1 – Device must remain current on service contract and software operating system must be latest release.
- * 2 – Renewed service contract vs. service visit and recertification costs
- * 3 – Regular cleaning is essential. Failure to clean unit may result in a significant cleaning fee.
- * 4 – KL60 and KL100 utilize cassettes coded to the NDC/DIN. During the term, 12 cassettes are available at no additional charge. Can be used at any time during the Service Contract period.
- * 5 – Failure or refusal to install updates may, void the limited warranty and the support obligations, at Capsa's option.