

# RoboWall

## 24/7 Patient Prescription Pickup

RoboWall is a community pharmacy's **24/7 prescription pickup** center for patients to retrieve completed orders at their convenience. RoboWall can be installed **indoors or outdoors** with available branding on the pharmacy's exterior. Patients find anytime pickup highly advantageous, and the pharmacy staff's time is available for other activities.

### Main Benefits

- Patient convenience
- Two unique designs (Classic and Carousel) to suit the pharmacy's volume and space
- High capacity: Store from 224 to 700+ filled patient orders
- Install anywhere, e.g., outside or in lobby, health center, grocery, metro station
- Controlled system, all actions logged, full data available
- Heighten your visibility and branding
- Fewer touchpoints/Promotes distancing

### Ideal Technology For

- 1) Customer convenience
- 2) Brand awareness
- 3) Improved will call management
- 4) Time savings and labor savings
- 5) Innovation without workflow disruption

### RoboWall Components

- Pharmacy Tech workstation (barcode-driven) on internal side
- Flatscreen display on patient-facing side
- RoboWall software
- SMS (text messaging) module
- Instructions and space for branding & advertising

### Automate More Of Your Pharmacy

RoboWall is part of RoboPharma's end-to-end solutions for community pharmacies. Ask about our technologies for automated dispensing, ScriptShelves organized will call, and integrated HomeDeliveries system.



*Patients access their prescriptions when it suits them - simple, secure, and private*



**Classic**



**Carousel**

*Multiple models available from designs as small as 1m<sup>2</sup>; capacities up to 700+ filled orders; room for custom-branding*

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## Filling (inside)

After filling a patient order, the technician signs into RoboWall. The software chooses an available location in the carousel and guides the technician where to place a filled patient order. Barcode-scan match is possible. Then RoboWall notifies the patient that the prescription is ready.



*Software and barcode-scans guide pharmacy staff to the next available location for order storage*

## Pickup (outside)

After receiving an SMS message (text) from RoboWall, the patient enters the unique PIN-code and date of birth to retrieve the order. All transactions are registered.



*Patient retrieval less than 10 seconds*



## Specifications & Considerations

- **RoboWall Carousel:** 224 positions (max), configurable; External size 105cm D x 86cm W x 200cm H
- **RoboWall Classic:** Expandable for 700+ positions; External size built to suit available space, as little as 1m<sup>2</sup>
- Stainless steel secure construction
- Fits bags up to 30x40cm
- Patient notifications automatically sent by SMS (text)
- Patient retrieval requires PIN and DOB
- Can operate stand-alone; or interface with your pharmacy system or RoboPharma's ScriptShelves software; or interface with your HQ software (for multiples)
- Networking multiple RoboWall sites available
- Pharmacy tech time to fill 1 order: <10 sec.
- Patient time to retrieve 1 order: <10 sec.

## Contact RoboPharma

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